Vodafone Ahmedabad

11-Jul-2017

Landed in Ahmedabad Airport at 8.15 AM

Checked in at KELLS at 9.45 AM

Arrived in Vodafone office at 11.15 AM

After security formalities allocated seat around 11.45 AM

Mohit did a video presentation and explained the process flow of the CRM, BCL and also demonstrated the flow of VBA application till 12.45

Then did a code walkthrough for about 30 minutes

Demonstrated the flow of the CRM and BCL through an end user for multiple scenarios for about 1.5 hours

I worked on the various scenarios for CRM / BCL directly under the supervision of the end user for about 30 minutes.

Copied the copypaste access application and the VBA application into a desktop

Password is removed and code review for about 15 minutes

The end user had to leave. He has to be there for me to continue. So I couldn’t continue and left around 6.15 PM.

12-Jul-2017

Arrived in Vodafone office at 9.45 AM

Waited till 10.20 for the user to come and unlock the system.

Reviewed the entire code for the Access application performing the required

Documented 15 points as suggestion for performance, code optimization, coding standards etc

Provided multiple suggestions to optimize code, maintenance and code readability based of various deployment scenarios

Identified means and changes to generalize the code to a single module file instead of having module file for each circle by comparing the module code for all the circles

Had a discussion with Mohit and explained the reasons for the changes that are to be made.

To start with Process flow tomorrow by debugging without clicking the Process button.

The end user had to leave. He has to be there for me to continue. So I couldn’t continue and left around 6.45 PM.

13-Jul-2017

Arrived in Vodafone office at 10.20 AM

Got delayed by 30 minutes because of issues with OLA cab booking

Was Given instructions on how to do the process testing.

Documented the various testing scenarios – Requests without unbilled information, Requests with unbilled information, First time Credit posting transaction for a customer, Customers with credit posting already done (to check for duplicity) for Maharashtra and Goa circle

Collected the text files required for the tool for the various scenarios

Documented the flow by creating the screenshot at every step and then comparing with the manual process

Verified failure scenarios – Duplicate entry, Failed reason code to ensure the request file lands in the corresponding error folder for further scrutiny

Identified 4 more coding enhancements during the debug mode process verification process.

Discussed with the team member in detail on the scenarios and the variations observed in the tool for some scenarios for examples posting unbilled information in BCL.

Process verified through the tool for 5 successful – Request processed truncations, 4 – Duplicate requests, 6 – Failed reasons codes – Reason codes in text file not matching with the BCL system.

Discuss planned with Kunal and Mohit at 11 AM in ground floor meeting room on the progress and next steps.

The end user had to leave. He has to be there for me to continue. So I couldn’t continue and left around 7 PM.

14-Jul-2017

Arrived in Vodafone office at 9.45 AM

Work delayed by 30 minutes for waiting for the Vodafone employee to unlock the system

Documented the various testing scenarios – Requests without unbilled information, Requests with unbilled information, First time Credit posting transaction for a customer, Customers with credit posting already done (to check for duplicity) for a different circle (Mumbai)

Updated the screenshot document by formatting the document, giving captions to screen shots

Worked on the Tool Scenarios, Results, Process Logic and Observations, Test conditions handled by the tool documents

Completed the BOLT Application review document – the template provided by Vodafone to fill the observations at appropriate places thereby completing the assessment process.

Had a formal meeting with Mohit and Kunal on the progress and suggested action steps. This will be discussed by the management for the action plan next week.